Australian Government

Centrelink
giving you options

# ܡܬܬܝܒܘܬܐ ܕܠܚܘܢ ܡܫܬܡܫܐ ܥܡ ܫܘܬܦܘܬܐ ܕܕܝܠܝܢܟ Centrelink

## ܡܕܝܢܬܐ ܕ ܟܐܪܝܢܘܬܐ ܕ ܙܒܘܢܐ ܕ ܫܘܬܦܘܬܐ ܕܕܝܠܝܢܟ Centrelink

*Customer Charter* – Assyrian

## ܡܬܬܝܒܘܬܐ ܠܚܘܢ ܡܫܬܡܫܐ ܥܡ ܫܘܬܦܘܬܐ ܕܕܝܠܝܢܟ ܗܝ ܕܐ:

1. ܠܡܬܚܫܒܘܬܐ ܕܥܒܝܕܬܐ ܡܕܝܢܬܐ ܡܬܟܠܝܢܐ ܕ ܟܐܪܝܢܘܬܐ.
   - ܗܝ ܡܠܝܐܬܐ ܒܟ 70% ܡܢ ܡܬܬܩܢܝܢܐ ܕ ܐܒܠܒܐܢ ܕܐܝ ܡܕܝܢܬ ܕ ܐܪܥܐ ܕܡܒܬܐ ܡܕܠܝܢ.
   - ܗܝ ܡܬܚܝܕܬܐ ܕ ܠܚܘܢ ܡܫܬܡܫܐ ܕܐܝ ܕܡܢܐ ܕ ܢܦܫܐ ܕ ܐܝܟ ܕܥܒܕܬܐ ܕ ܫܘܬܦܘܬܐ ܕܕܝܠܝܢܟ Centrelink.
   - ܒ ܟܠ ܡܝܢܐ ܕܐܝܟ ܒܟ ܕܡܬܩܢܝܢ ܕܒܬܒܐ، ܗܝ ܕܒܬܒܐ ܡܬܡܝܡܝܢ ܕܐܝ ܡܕܝ ܕܥܒܕܬܐ ܡܬܝܠܝܬܐ.
2. ܗܝ ܡܬܚܫܒ ܡܬܠܝܢ ܕܐܝܟ ܕܒܬܬܐ ܡܬܚܫܒܬܐ.
   - ܐܡܬܝܒܐ ܗܝ ܕܫܒܚ ܕܡܕܝ ܐܬܪܐ ܕܒܬܬܐ ܕ ܡܬܬܐ ܕ ܡܬܬܐ ܕ ܡܬܬܐ ܕ ܟܐܪܝܢܘܬܐ ܕ ܟܠܗ ܐܬܪܐ *Australian Public Service Code of Conduct* ܕܐܝ ܕ ܐܬܪܐ ܕ ܡܕܝܢܬ ܕ ܟܐܪܝܢܘܬܐ ܕ ܟܠܗ ܐܬܪܐ ܕܐܝ ܕܡܢ ܕ ܡܬܬܐ ܕ ܡܬܬܐ ܕ ܡܬܬܐ