



Deduction & Confirmation Services

Centrelink Business Application

Confirmation eServices



Electricity



Telephone



Rent



Gas



Water





Centrelink Deduction & Confirmation Services

Centrelink provides Business products for access by government, business and community organisations. This Business Application is for access to receive confirm customer's eligibility for concessions or services.

Please read the information in this Business Application carefully and also ensure you have read and accept the Business Terms and Conditions and Schedules which can be found at www.centrelink.gov.au

PRODUCTS

Centrelink Confirmation eServices (CCeS)

Centrelink Confirmation eServices is an Internet based facility used by organisations to confirm a Centrelink or Department of Veterans' Affairs (DVA) customer's entitlement status to receive a concession, to request a Centrelink customer's Income Statement, or to assist in determining the early release of a customer's superannuation.

ASSESSMENT

In order to provide more effective and secure services to its customers Centrelink regularly reviews and updates its policies in relation to, and requirements for, organisations wishing to participate in the Deduction and Confirmation services. An organisation may be required to provide additional evidence and /or satisfy additional conditions before Centrelink can assess an organisation's suitability to participate in the Deduction or Confirmation services. Applicants will be informed of any such requirements before a decision by Centrelink on whether to accept this Business Application is finalised.

In addition, assessment of an organisation's suitability as a participating organisation for Deduction and Confirmation services may involve consultation with **regulatory organisations** such as State and Territory departments of Fair Trading, Australian Competition and Consumer Commission (ACCC) and Australian Securities and Investments Commission (ASIC). If an organisation has involvement in a past or current investigation by a regulatory organisation, Centrelink may require additional information before making a decision on whether to accept this Business Application.

Please provide authorisation for consultation with regulatory organisations as required. Yes No

Please advise if this organisation, directors, owners, etc have had or are currently under any investigations or complaints by consumer groups, Ombudsman, regulatory organisations, etc. Yes No



REGISTRATION OF APPLICATION

Note: Completion of this application does not guarantee registration to participate. Centrelink will issue a written notification if this application is accepted (that is the Commonwealth of Australia represented by the Chief Executive Officer of Centrelink).

When you have completed this application please fax it to Centrelink on 1300 727 760

*** Name of Participant:**

ABN:

Trading Name:
(if different from above)

*** Registered Business Physical Address:**
(for contact purposes)

State: **Postcode:**

Postal Address:
(if different from above)

State: **Postcode:**

*** Contact Name:** **Position;**
2nd Contact Name: **Position;**

*** Business and/or Mobile Phone:**

Business Fax:

Business Email:

Are you the Head Office? Yes No **If not, do you have a Head Office?** Yes No

*** Mandatory field must be completed to enable the application to be processed.**



Centrelink Confirmation eServices (CCeS)

MUST COMPLETE

Please describe the type of concession or assistance you provide Customers and the criteria you require determining their eligibility (eg rebates for rates using Pension Concession Card and Health Care Card; accommodation using Centrelink payments received and other income).

Are you an organisation for the purposes of the Privacy Act 1988 and are you bound by the National Privacy Principles contained therein? (If you are unsure about your organisation's status, please contact the Office of the Federal Privacy Commissioner.) Yes No

If you answered yes, then is your organisation's annual turnover greater than \$3 million? Yes No

Type of Service		✓	Method of Delivery
Customer Confirmation	- Centrelink customers	<input type="checkbox"/>	Batch online enquiry
	- DVA customers	<input type="checkbox"/>	SES (Single Enquiry System)
		<input type="checkbox"/>	S2S (System to System) single online system
Income Confirmation		<input type="checkbox"/>	Batch online enquiry
		<input type="checkbox"/>	SES (Single Enquiry System)
Superannuation Confirmation		<input type="checkbox"/>	SES (Single Enquiry System)

Please select the Market Sector appropriate to your organisation (tick one box only)

Market Sector							
<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>	
	Health		Education		Superannuation		Welfare
	Finance		Utilities		Transport		Housing
	Council		Legal		Other:		



Deed Poll

The Participant acknowledges that, if this application is accepted by Centrelink, this application, together with the Centrelink Business Terms and Conditions, the relevant Schedule or Schedules annexed to those Terms and Conditions and any Special Conditions agreed by the parties varying those Terms and Conditions (published on the Centrelink website www.centrelink.gov.au) takes effect as a Deed.

The Participant warrants that the details provided in this application are true.

Please list any agreed Special Conditions here:

Signed Sealed and Delivered by or on behalf of the applicant

Please note: depending on the structure of your entity, an appropriately Authorised Officer/s must sign in the appropriate signature block.

Authorised By:

Signature:
Position:
Print Name:

Signature:
Position:
Print Name:

Witness Signature:
Print Name:

Witness Signature:
Print Name:

Date:

Date:

Contract Manager

Please provide details of your representative to act as the contract manager in relation to these services.

Name:
Phone:
Email:

When you have completed this application please fax it to Centrelink on 1300 727 760

How did you learn about our services?

- Centrelink Website
- Customer
- Centrelink Account Manager Contact
- Another Organisation

Please identify which one if you learnt of our services from the following:

- Newspaper/Magazines
- Seminar/Forum Presentation
- Centrelink publications
- Other



Do you use other Centrelink service/products or provide information to Centrelink?

<input checked="" type="checkbox"/>	
<input type="checkbox"/>	Centrelink
<input type="checkbox"/>	Customer Confirmation
<input type="checkbox"/>	Income Confirmation
<input type="checkbox"/>	Superannuation Confirmation
<input type="checkbox"/>	Employer Reporting Facility
<input type="checkbox"/>	Academic Reassessment Transformation (ART)
<input type="checkbox"/>	Other (Please describe)

Are you associated with Centrelink any other way? If yes please describe:

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Centrelink Office Use Only

Participant Registration No.	Service Provided	Office Action	Signature & Date	
	Superannuation Confirmation	ISIS		
	Customer Confirmation	RMS		
	Income Confirmation	BIZREG		
	Centrelink	Acceptance Letter		
	Market Sector Provided			Starter Kit sent
				CBS advised
				File created No:
	Other characteristics			Testing required
				User logons provided
				Other