



Working in Information & Technology

Centrelink's Information & Technology (I&T) Group provides a dynamic working environment, employing around 1 500 people to meet Centrelink's challenging business demands.

As an I&T Professional with Centrelink you will have the opportunity to develop a brilliant I&T career through training, working and contributing to teams in a diverse and challenging environment including:

- Mainframe Applications Support and Development
- Business Analysis
- Internet/Intranet Development
- Applications Support
- Information Management
- Software Distribution
- Infrastructure Services

Centrelink's I&T Group provides:

- the opportunity to get unrivalled experience in one of the largest I&T shops in the southern hemisphere
- experience working as part of an Australia-wide organisation at the cutting edge of technology

- rewarding and diverse work opportunities
- generous employment conditions with an attractive remuneration package
- continual skills development through tailored learning and development
- an opportunity to develop networks and work friendships with other dynamic I&T Professionals
- challenging opportunities with excellent career prospects.

Centrelink can guarantee that you will be part of an exciting organisation undertaking rewarding work experience and career opportunities.

Centrelink values its people and recognises that they are central to achieving the organisation's corporate goals.

Centrelink is committed to supporting and developing its people to their full potential, encouraging them to plan and actively pursue their career goals.

For more information visit Centrelink's website at **www.centrelink.gov.au**

Centrelink's I&T Environment

Delivering Today, Transforming Tomorrow

Centrelink's Information and Technology (I&T) Group provides business systems for the delivery of current and developing business services. It takes advantage of new technologies that allow I&T services to be delivered more cost effectively and which minimise the levels of business and technical risk.

Centrelink is one of Australia's 100 leading I&T users, ranked fourth in Australia for the size of its I&T network distributions.

Centrelink has five IBM mainframe computers delivering a processing capacity in excess of 5 000 MIPS (million instructions per second), with over 20 gigabytes of memory. Our major mainframe system is ISIS—the Income Security System (Model 204).

I&T is the enabler which allows Centrelink to deliver services on behalf of 25 key agencies and distribute more than \$53 billion in assistance to the Australian community each year. Centrelink's customer database holds 260 billion data items.

On a typical day, Centrelink's I&T supports:

- 31 800 desktops (fourth largest in Australia) and 400 LAN servers in over 1 000 sites
- a network of over 25 000 users

- the generation of 12 million customer transactions each day (third largest in the world) with an average response time of less than three seconds and a systems availability of 99.9 per cent in business hours
- the updating of 9 000 information items per customer
- 14 million customer records (ninth largest in the world)
- 8 000 batch jobs
- the use of more than 8 500 MIPS on mainframe processing alone
- the processing of 25 terabytes (i.e. 25 million megabytes) of knowledge data each week.

Change to Centrelink's mainframe systems (which handle the bulk of payment processing) is managed on a cycle of four major releases per year over multiple weekends (with over 50 minor releases for changes with legislative dates outside of the regular release cycle). This rate of change is significantly higher than the industry norm and is considered world leading.

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