

Information for Disability Support Pensioners wanting to find work (Step 1)



You have asked for help to find work. A Provider of Australian Government Employment Services (PAGES) may be able to assist you.

As a Disability Support Pensioner you are volunteering for employment services.

We need to know about your work capacity to find out the best way of helping you.

If you have not had a Job Capacity Assessment or Better Assessment in the last two years, you will need to have a Job Capacity Assessment.

The Job Capacity Assessment will work out your current work capacity, your future work capacity and your impairment rating. The Job Capacity Assessment will also recommend an employment service for you. This has to be done to make sure that you go to the service that can help you most. We don't want to ask you to do anything that could hurt you or make your condition worse.

It is important that you understand that the Job Capacity Assessment will start a review of your entitlement to Disability Support Pension. If the assessor finds that your work capacity has increased beyond the hours allowed, or that your impairment rating is less than 20 points, Centrelink may cancel your Disability Support Pension. If this happens you may be able to claim another type of payment from Centrelink.

If you want to have a Job Capacity Assessment, Centrelink will give you a Treating Doctor's Report for your doctor to fill out. This is so that the Job Capacity Assessor has the most up to date medical information about you. When Centrelink gets your Treating Doctor's Report, an appointment for you to have a Job Capacity Assessment will be made.

If you decide that you don't want to have a Job Capacity Assessment at this stage, tell Centrelink that you no longer want to volunteer for employment assistance.



Keeping your personal information private

You have a right to have the personal information that Centrelink collects about you kept private. Centrelink is bound by legislation that contains strict confidentiality provisions that limit who can look at information about you and when it can be given out. Centrelink also abides by the *Privacy Act 1988*.

Specific details of how your information will be used and who it may be given to can be found in the privacy notices Centrelink provides when you give Centrelink your personal information. The Centrelink factsheet 'Your Right to Privacy' is also available from Customer Service Centres, Call Centres or online at www.centrelink.gov.au

If you have a question about privacy, confidentiality or access to information, ask to be put in touch with the Centrelink Privacy Officer in your area.

How to find out more

Disabilities, Sickness and Carers 13 2717

To speak to Centrelink in languages other than English 13 1202

Customer Relations Freecall™ 1800 050 004
(for complaints, compliments and suggestions)

TTY* customer relations Freecall™ 1800 000 567

Australian Government Services Fraud Tip-off Line 13 1524

TTY* enquiries Freecall™ 1800 810 586

*TTY is only for people who are deaf or have a hearing or speech impairment. A TTY phone is required to use this service.

To make an appointment 13 1021

Go to our website at www.centrelink.gov.au

Important: Calls to '13' numbers from a standard telephone service can be made from anywhere within Australia for not more than the cost of a local call (call charges may vary depending upon the telephone service provider). Calls to '1800' numbers are free of charge. Calls from public and mobile telephones may be charged at a higher rate.

Disclaimer

The information contained in this publication is intended only as a guide.

What are your responsibilities?

The information is accurate as at November 2006, but may of course change. If you use this publication after that date, please check with Centrelink that the details are up to date.

What is the position if you deal with a third party?

You may deal with a third party who is not a member of Centrelink's staff. If you do so, please remember that Centrelink has not authorised any third parties to provide information or advice to you.